

DISCOVERY CENTER HANDBOOK

Program Policies & Procedures 2022



ladcfamilies.org



Dear Parents:

Thank you for giving The Discovery Center the opportunity to touch the life of your child. We are excited about working with you to give your child the best education possible. We believe you, as parents, are the most important teachers of your young child and we value you as a partner in their education. Questions and idea-sharing throughout the year are always welcome. Please call, visit, or reach out when the need arises. This Handbook gives the Program's Policies and Procedures. If you have any questions

This Handbook gives the Program's Policies and Procedures. If you have any questions, don't hesitate to reach out.

Together for Children,

Janet Miller Founder & Executive Director 651.762.7884 mainoffice@ladcfamilies.org



TABLE OF CONTENTS

General Information2-3

- Items from home
- Lost & Found Items
- Parent/Child Separation
- Outside Days
- Parent/Teacher Organization
- Child's Arrive
- Transportation
- Parking/Parking Lots
- Drop Off/Dismissal
- Release of Children
- Special Need Students
- Board of Directors

Payment Policies......3

- Tuition & Fees
- Tuition Payment Options
- Vacation Vouchers

LADC's Federal Tax ID......4 41-1937239

- Extended Care Program
- Holidays & Inservices
- Tuition Assistance
- Late Payment Policy
- Leave of Absence in Attendance
- Cancellation of Enrollment
- Withdrawal from the Program

Continual Enrollment Model....5

- Annual Program Fee
- Fundraiser Commitment

- Additional Info.....5 - Staff/Child Contact Policy Health & Safety Issues......5-6
- Exclusions

Allergies.....7

- Under-immunized
- Hand-washing

Communal Water

Communal Water.....8

- Drinking Water, Cups
- Skin Protection
- Biting Policy

Toileting/Training9

- Toilet Accidents
- Diapering

Emergency Prep......9-10

- Hazards
- Missing Child

Plan for Emergency10 Shelter & Natural Disaster

- Emergency/Accidents
- Fire Evacuation
- Tornadoes
- School Closings/Weather

Policy Info for Parents.....11

- Non Discrimination
- Program Description

Daily Schedule11-12

- License, Mission
- Philosophy
- Curriculum Model

Conference/Learning Assessment12 Program Goals & Curriculum Models......13

Developmental Goals &

Objectives/Age Groups....14-16

Health Care Summary & Immunization Record......17

- Accident/Illness at School
- Infection/Communicable Disease
- Emergency Medical Source Contacts
- Administration of Meds

Fieldtrips18

- Research/Public Relations
- Snacks & Lunches

Behavior Guidance Plan...19-20

- 5 Step Behavior Plan
- Separation Report
- Prohibited Actions
- Persistent Inappropriate Behaviors
- Manual Restraint/Physical Hold

Pet Policy.....21

- Parent Visits to Center
- DHS Licensing
- Nap & Rest
- Concerns & Grievances
- Mandated Reporting22

General Information

1. Items from Home

<u>Discovery & Kinderstart</u>- Each week, two (2) children are given a sharing bag to take home. The children may choose a favorite toy, book, etc. to put in the bag and bring back the following class day to show. We ask that you please limit it to one (1) item, unless it goes with something else. Please leave all other toys at home. <u>Explorers-</u>Children in our Explorers classes are welcome to bring favorite comfort items from home, to help with separation and transition times. (blankets; stuffed animals; pacifiers; dolls, etc.)

2. Lost and Found

There is a lost and found located near the sign-in tables. Feel free to check it if you have misplaced an item. Please let the staff know if you cannot locate something. We will do our best to find it. We have a good track record of finding lost things, if they have been labeled with the child's name.

3. Ideas for Parent/Child Separation

Children handle separation from their parents in different ways. You know your child best and we will work with you to make the transition into The Discovery Center a smooth one. Visiting the center at least once with your child prior to the first day is recommended.

On your child's very first day, we recommend that you:

- Inform your child of what your plans are. Tell him or her that they are going to The Discovery Center and let them know where you will be while they are at school and when you will be back.
- Bring your child to a staff person and share whatever information is necessary.

4. Outside Days

During the winter months, the children go out on designate days; weather permitting. The temperature must be 10 degrees above zero with wind chill for us to go outside. Please send outdoor play clothing on those play days. Teacher call for weather updates and temperatures: #763-512-1111

Children usually play on the playground but, will, on occasion go sliding on the hills. Children are supervised at all times and teachers stay near equipment where injury could occur.

5. Parent/Teacher Organization

Preschool parents will be part of the school Parent/Teacher Organization. The primary goal of this parent-led group is to support classroom teachers and assist with family events and fundraising efforts. Watch for information sent throughout the school year.

6. Children's Arrival ** These procedures may be affected by the current COVID Policy Plan. ** Our classroom doors officially open 5 minutes prior to each class.

- Sign-In your child via the Procare Parent Engagement App. either on PHONE or CLASSROOM IPAD
- Your child participates in Sign-In by locating their picture/name card on the table and placing it in the pocket chart near the classroom door.
- Please help your child wash their hands upon entering the classroom, before playing.
- Connect with one of your child's teachers before leaving. You are welcome to look around the room with your child, or do a quick game or activity together!

7. Transportation

Parents are responsible for transporting their child to and from The Discovery Center. We ask that parents sign their child in and walk the child to the class room door and make sure a Discovery Center teacher knows that they have arrived. This will insure the safety of all the children.

** These procedures may be affected by the current COVID Policy Plan. **

8. Parking / Parking Lots

- Please follow parking lot directional signs for flow of traffic and parking.
- To help air-quality levels, leaving vehicles to idle in parking areas during drop-off or pick-up is discouraged, unless vehicle needs to idle in extreme heat or cold to maintain interior engine temperature.
- No children should be left in an unattended car, idling or off. If you need assistance with dropping off or picking up a child, please connect with your Site-Director and/or Teaching Team to arrange car-side assistance.

9. Drop-Off and Dismissal

** These procedures may be affected by the current COVID Policy Plan. **

- Children may be dropped off or picked up from their classrooms or from the playground, and need to sign them in and out with a staff member before parents' departure.
- Please make every effort to drop-off and pick-up your child to and from class in a timely fashion following the reserved/confirmed attendance schedule from Admissions. The program cannot guarantee there are enough staff scheduled to accommodate early-drop off or late-pick up availability without prior approval.
- Concerning late pick-ups, children quickly become concerned while waiting. Also, teachers have a limited amount of time to prepare the room for their next class.

<u>Early Drop-Off / Late Pick-Up Fee</u>: If parents consistently drop-off or pick up their child(ren), outside of the reserved/confirmed attendance schedule they will be assessed a fee of:

- \$25.00 first 10 minutes and \$1.00/minute per child thereafter. (with a 5 minute grace period)
- At the discretion of the site-director, a family may lose the privilege of using the extended care program if early-drop off/late-pick up becomes a repeated issue.

10. Release of Children

Security check for picking up children:

- Each child's file contains information as to which person(s) are allowed to pick up a child. People who are unfamiliar to staff will be asked to show picture identification and teachers will check this with the file. If their name is not on the child's file, a parent/guardian will be called for approval for their child to be released to this individual. Permission by parent or guardian may be given over the phone or via a note.
- If anyone new comes to pick up the child, (other than the person authorized), the staff will ask for picture identification. A child may never leave school without parent approval. If an unauthorized person comes to pick up a child and the parent cannot be reached by phone, the child will not be released. Staff will ask for a picture of the person, contact the child's parents, and inform the Director of the person's name and address.

11. Special Need Students

Students with special needs may be assessed by the Early Education Assessment Team from the district in which they live. The Discovery Center staff will be a part of that process as long as families request it.

12. The Lake Area Discovery Center Board of Directors

The Discovery Center is a non-profit organization, governed by a Board of Directors. The Board is made up of one representative from each of the partner churches/schools plus one community member-at-large who oversee the financial and policy decisions of The Discovery Center. The Board of Directors meets quarterly throughout the year. The Discovery Center Executive Director serves on the Board as a non-voting member.

Payment Policies

1. Tuition and Fees

Registration, Tuition and Fee rates and information may be requested from The Discovery Center Main Office by emailing office@ladcfamilies.org, or calling 651-762-7884 to have updated electronic tuition rates emailed directly to you.

2. Tuition Payment Options

Families may choose from 2 tuition payment type options

- Automatic Withdrawal from Checking Account (.42/transaction)
- Auto-payment with Credit Card (A 3% service fee per transaction.)

Three payment schedules are available to families:

- 9 month schedule-The Ala Carte / Monthly Tuition schedule is paid SEPTEMBER through MAY, for a total of 9 monthly tuition payments for the school year program.
- 12 month schedule The total tuition is divided by 12 monthly payments.
- Weekly schedule The Inclusive / Weekly Tuition schedule is paid weekly, September through May during a full school year for the total number of weeks the student attends.

3. Vacation Vouchers (Inclusive Schedule Only)

The Inclusive Schedule include two (2) weeks of vacation vouchers per year between September and May. Vacation vouchers may be used by the day, or by the week, for 10 total days. Vouchers have the value of the weekly tuition rate and cannot be transferred to another school year.

Account Activity are available on your Procare Discovery Center Student Account at www.myprocare.com.

4. The Discovery Center Federal Tax ID #41-1937239

5. Extended Care Program Payment Options

Extended Care times that are reserved as a part of a student's schedule will be figured and included with the Weekly or Monthly Tuition Payment. Drop-In Extended Care is paid via the Auto-Payment Authorization form, signed by the parent the day of drop in care. (A minimum of 24 hours is requested to check drop-in availability with the Site Director.)

6. Holidays and In-Service Days

Families who pay the Inclusive Tuition Rate may attend the provided The Discovery Center childcare offered on Fall, Spring/ Winter Breaks and other calendared days at no additional cost (Location of childcare will be announced if not ofered at your student's location.)

7. Tuition Assistance

If the tuition is cost prohibitive, families may apply for tuition assistance. Tuition assistance may also be available through partnered churches/schools or for County Assistance (C-CAP), Think Small Scholarship, Schultz Family Scholarship or Partnership-Employee Tuition Discount.

- Families are eligible to receive only one form of financial assistance

- TO REQUEST AN LADC SCHOLARSHIP FORM, PLEASE CONTACT THE MAIN OFFICE

651.762.7884 or email: mainoffice@ladcfamilies.org

8. Late Payment Fee & Policy

All tuition payments, beginning in September, are due on the first of the month.

- A \$25.00 late fee will be assessed if payment is not received by the 15th.

- Accounts un-paid for 15 days will result in notification that the child will get to "play at home" until the account is paid in full. This may result in a child losing their spot in class or having to re-enroll. Families choosing to pay monthly by check will also be required to give a secondary payment option

- If a tuition payment is not received in The Discovery Center Main Office by the 15th, parents will be sent an email letting them know that the secondary payment option will be activated within seven days.

9. Leave of Absence Policy

Children who have a planned absence or absence due to illness longer than 2 weeks during the school year, may have their spot held in the program by paying half of the tuition during the absence. If no payment is received, the spot will be released and the family may re-enroll with an additional registration fee (if a spot is still available).

10. Cancellations

The \$85 registration fee is non-refundable in the event of cancellation before the student begins attending. Exceptions include if a student moves out of the program service area, or if the program is unable to provide a schedule or program that meets the family or student needs.

11. Withdrawing from the Program or Reducing Days/Time Scheduled

A two (2) week notice of withdrawal from the program prior to the child's last day is requested. This notice must be given in writing, even when a verbal notice is given to a Director or Lead Teacher. If the notice of a withdrawal is not given, the parent(s) is required to pay the child's tuition for the two (2) weeks following the child's last day.
Any remaining amount due from the "Annual Enrollment Fee" will be pro-rated to amount of time attended and charged to the program account.

- Vacation Vouchers may NOT be applied toward tuition owed during a (2) two week notice. Any unused vacation vouchers will be forfeited and have no refund/value.

<u>Schedule change requests that result in changing days or times a student attends will be assessed a \$30.00/update processing fee.</u>

12. Continual Enrollment / Re-Registration

The Discovery Center uses a CONTINUAL ENROLLMENT MODEL for currently enrolled families.

- Admissions will <u>automatically place</u> Current/Attending students in the following school year classes until aged-out or withdrawn from the program. (ie: 24 month old toddler enrolled June 2019 would age out August of 2022)
- Students are GUARANTEED A SPOT in the upcoming school year with the currently attending schedule. After receiving the Auto-Enroll Email in November, families may confirm or request updated schedule via email with Admissions@ladcfamilies.org.
- Summer WOW Camp spots will NOT be automatically placed. Current families may begin RESERVING SUMMER DAYS/SCHEDULES beginning December.
 - The Summer WOW Supply Fee is \$5.00/camp week reserved.

13. Annual Program Fee: \$235 / Student

Program Fees are combined into an ANNUAL PROGRAM FEE of \$235

- = \$85 Enrollment Fee + \$50 Supply Fee + \$100 Fundraising (details on fundraising below)
- New Enrollment families will pay \$85.00 upon enrollment confirmation
- There are two payment schedule options for the remaining Supply and Fundraising Fees.
 - \$150 payment in full, Sept 1
 - Three (3) \$50 payments, made Sept 1st, Dec 1st and March 1st
- For the "Continual Enrollment Model" Current families will opt for one of two options after receiving the Auto-Enroll Email in November
 - \$235 payment in Full, February 1st
 - \$85 Feb 1 (secures Fall spot); 3 remaining payments of \$50, Sept 1st, Dec 1st, March 1st

Program Fundraiser Commitment Details

Lake Area Discovery Center is a non-profit organization, which means that no state or federal taxes are paid on an annual basis. In order to maintain that non-profit status, The Discovery Center must show the federal government that:

- 1. The Discovery Center provides tuition assistance for families in need.
- 2. The Discovery Center has a nondiscriminatory policy whereby no child is denied the opportunity to attend the program based on color, race or national/ethnic origin.
- 3. The Discovery Center is an equal opportunity employer.
- 4. The Discovery Center holds an annual fundraiser.

The Discovery Center Board of Directors has chosen to hold an annual Fall Festival or to join the Partnered School Fundraising Event to fulfill its federal government fundraising commitment and celebrate young families. The fundraising fee money will be used for both tuition assistance and curriculum development, so every child attending benefits, as well as helping to "bridge the gap" between tuition and the classroom/curriculum enrichment, licensing and accreditation fees that help maintain high-quality programming.

ADDITIONAL INFORMATION FOR PARENTS

Staff/Child Contact

Children require physical contact for their care and for healthy development. Our physical interaction with children will involve the following:

- Nurturing: which includes such touching as hugs, hand-holding, carrying, cuddling, and back rubbing.
- This type of contact is never made against the child's wishes.
- Safety and guidance: which includes restraining the child from harmful situations, separating conflicting children, guiding children by gently leading, and administering first aid.
- Hygiene: which includes face and hand washing as well as assisting with such needs as diapering/toileting, cleaning the child up after becoming dirty, examining for rashes or unusual marks, and changing children's clothes when necessary.

Health and Safety Issues

COVID-19 Policies/Procedures available separately

Be sure to keep The Discovery Center informed regarding your child's health status. Inform your teacher when immunizations are given, allergies are discovered, food restrictions are required, or medicines are prescribed.

- •Public Health Nurse or Physician Assistant (PA): Periodically, a certified public health nurse or physician assistant will provide consultation services to The Discovery Center stand
- The nurse instructs staff regarding child development, sanitation procedures, administration of medicines, and so forth. She regularly safety checks the playgrounds and the environment and also reviews the logs kept on illness/injury.
- The Discovery Center will immediately notify the parent, legal guardian or other person authorized by the parent when your child has any sign or symptom that requires exclusion from the program.

Staff and teachers will provide information to parents verbally and in writing about any unusual level or type of communicable disease to which your child was exposed, signs and symptoms of the disease, mode of transmissions, period of communicability and control measures that are being implemented at the Discovery Center and that you can implement at home.

1. Exclusion from the Program

A child will be excluded from The Discovery Center when these conditions exist:

- A reportable illness or conditions, as specified in Part 4605.7040, that the commissioner of health determine to be contagious and a physician has not had sufficient treatment to reduce the health risk of others.
- Chicken pox, until child is no longer infectious or lesions are crusted over.
- Vomited since admission that day.
- Has had abnormally loose stools since admissions that day.
- Has contagious conjunctivitis or pus draining from the eye.
- Has a bacterial infection such as streptococcal pharyngitis or impetigo and has not completed antimicrobial therapy.
- Has unexplained lethargy.
- Has lice, ringworm or scabies that is untreated and contagious to others.

- 100 degree Fahrenheit or higher temperature of undiagnosed origin before fever reducing medication is given. Has an undiagnosed rash or a rash attributable to a contagious illness or condition.

- Has significant respiratory distress.
- Is not able to participate in the classroom/program activities with reasonable comfort.

- Requires more care than the program staff can provide without compromising the health and safety of other children in class.

** Child must be fever free for 48 hours before returning to school. **

When your child is sick, please call The Discovery Center Main Office 651-762-7884 OR the Office/ Classroom Site of where your child is enrolled:

| Annunciation/Minneapolis | 612-289-6823 | Notre Dame/Minnetonka | 952-358-3500 |
|------------------------------|----------------------------|-----------------------------|------------------|
| Community of Grace/WBL | 651-728-1416 | Our Savior's/Stillwater | 651-439-5704 x25 |
| Faith Lutheran/Forest Lake | e 612-300-7767 | Redeemer/WBL | 612-222-5655 |
| Faithful Shepherd/Eagan | 651-262-2897 | St. Bart's/Wayzata | 952-473-6189 |
| Hosanna, Forest Lake | 651-464-5502 | St. Helena/Minneapolis | 612-729-9301 |
| St. John the Baptist/Savage | 952-890-6604 | St. Joseph/Waconia Office | 952-442-4500 |
| St. Jude's/Mahtomedi | 612-757-2550 | St. Paul Lutheran/Wyomin | g 651-462-5212 |
| Trinity of Minnehaha Falls/M | inneapolis 651-762-7884 | Trinity Lutheran/Stillwater | 651-232-1264 |

2. Allergies

The Discovery Center is a peanut-aware environment and strives to avoid peanut-butter and whole peanuts/tree-nuts in all food or beverage products purchased for the program. However, we are in facilities that are used by other groups and/ or the public. Some students also bring bag lunches from home.

- Staff removes any food items from home that may contain peanut butter or whole peanut/tree-nuts, but since original packaging is not always available to check, staff cannot ensure items from home may have tree-nut exposure. Therefore, The Discovery Center cannot be held liable for peanut-containing products that may be left in the building or are sent in bag lunches.
- If a student has a life-threatening food allergy, the classroom lead teacher will notify all classmate families of the presence of a severe food allergy. The lead teacher and site-director will check labels of all foods purchased for safety before purchasing. The teaching team will participate in any additional training or information sessions regarding a child's care (ie: epi-pen) at the request of the parents.
- Areas used by children who have allergies to dust mites or to components of furnishings will be maintained by the program according to recommendations of the program Health Consultant.

Student Allergies

- Parents/Guardians will notify the center of student allergies via the following forms:
 - Health Care Summary (Student File Packet)
 - Emergency Card (Student File Packet)
 - Special Health Needs / Allergy Action Plan Form (from Classroom Teacher)
 - Individual Child Care Program Plan- Allergies (ICCPP-Allergies)(from Main Office/Site-Director)
- [°] A student's allergy information will be reviewed at least annually or following any changes made to the allergy-related plan by the Site-Director.
- All who are responsible for carrying out the individual child care program plan will be updated following any changes by the Site-Director.
- $\circ\,$ Responsible staff persons will sign the ICCPP when they are notified of the change.
- A child's allergy information will be available for staff at all times; On-Site (child's file; posted in classroom; classroom/extended care/playground copies of emergency cards) and carried off-site during fieldtrips (classroom emergency cards taken with off-site/first aid bag)
- À child's allergy information is also posted/available to the staff person in the area where food is prepared and served to the child.
- The lead teacher will notify the child's parent/guardian immediately in any instance of exposure or allergic
- ^o reaction that requires medication or medical intervention. (As a licensed program, The Discovery Center must call emergency medical services when epinephrine is administered to a child in our care.)
 Teachers will ensure that the ICCPP and Allergy information is undated at least annually and revised as needed. Staff
- Teachers will ensure that the ICCPP and Allergy information is updated at least annually and revised as needed. Staff • will acknowledge through documentation and date that they reviewed all updates and current information on a child's allergy record.

Teachers and site director will ensure that child's allergy information is available at all times on site and in the emergency bag for fieldtrips or outside playground.

Food Allergy information will be posted in the school kitchen or snack prep area for staff to review. All Food Allergy information will be kept updated.

The Lead Teacher or Site Director will contact child's parent/legal guardian as soon as possible in any instance of exposure or allergic reaction that requires medication or medical intervention. The teacher or Site Director will call 911 emergency team in cases where epinephrine is administered to a child while at school, in classroom, playground or field trip.

3. Under-Immunized Policy

- When a child is under-immunized due to medical conditions or family's beliefs, The Program will notify the parents when/if a vaccine-preventable disease occurs in the program and exclude under-immunized children when acute signs of illness are present, as listed under "Exclusion from the Program".
- When a child is under-immunized due to the immunization schedule being not up-to-date, the program will notify parents about missing immunizations and advice for documentation on medical conditions, family beliefs, or request documentation of scheduled appointment for immunizations.

4. Personal Hygiene/Hand Washing

Children and staff members will wash their hands with soap and water when hand washing would reduce risk of transmission of infectious diseases to themselves and others.

with animals.

<u>Hands are washed:</u>

- After handling any raw food that requires cooking
- Upon arrival at school
- After playing in water shared by two/more people
- Before and after eating
- After handling pets or other animals or with materials that may be contaminated by contact
- After toileting/diapering
- Before preparing or serving foods

Adults also wash their hands:

- Before and after feeding a child
- After assisting a child with toiling

• Before and after administering medication • After handling garbage or cleaning

Disposable gloves are available throughout the school. Wet or soiled clothing will be changed promptly using the items in the child's backpack provided by home. Health guidelines prohibit us from washing out clothing that contains blood or feces. The school maintains a supply of extra clothing to use if there is not a change of clothes in the backpack. Loaned clothing should be laundered and returned the following school day.

5. Communal Water Policy

A sensory table is in the classrooms for children to stand and play. During sensory play, children are involved in active experiences with science and math concepts. Children with sores on their hands are not allowed to participate with others in the sensory table to ensure that no infectious diseases are spread. When the activity period is complete, the water table is drained and refilled with fresh water before a new group of children comes to participate. Outdoor water play is limited to tubs and buckets or containers as well as the water table. We do not participate in swimming pool activities. Staff supervise all children by sight and sound in all areas with access to water in tubs, buckets, and water tables.

6. Drinking Water and Reusable Water Bottles and Cup Policy

Drinking water is made readily available throughout the day, both in the classroom and on the playground if outside for longer than 20 minutes. Water is accessible either from a water fountain (where available) or a small pitcher or jug of water with cups.

- When drinking from a fountain, students are guided with proper use (mouth should not touch the fountain spigot) and observed that water flow is appropriate. Water fountains are cleaned and disinfected daily.
- When reusable cups are used, all drinking cups are labeled with child's name and/or are placed in the "dirty dish" bin to be washed and sanitized before future use.

On outside class days or playground times that exceed 20 minutes, students are invited to bring a reusable water bottle from home if:

- Reusable water bottle is clearly marked with student's name
- Reusable water bottles are sent home daily to be washed and sanitized before returning
- Program water pitchers, dispensers and reusable cups are cleaned and sanitized daily.

7. Skin Protection Policy

To protect against cold, heat, sun injury and insect-borne disease, teachers ensure that children are wearing clothing that is dry and layered form warmth in cold weather; children have the opportunity to play in the shade and are wearing sunprotective clothing and/or applied skin protection. Permission for staff to apply sunscreen is included in the Permission Form in the student file packet.

8. Biting Policy and Information

Biting is a normal state of development for young children who are teething and are still developing language skills. It is usually a temporary condition that is most common in children under the age of three.

- The Discovery Center provides an environment that encourages and promotes cooperative play, respect for others and non-aggressive problem solving between children.
- Young children/toddlers bite for a variety of reason: sensory exploration, panic, crowding, seeking attention, or an intense desire for a toy. The Discovery Center teachers plan activities and supervise carefully in order for biting not to happen. There are times, however, when a teacher cannot be within immediate reach to prevent a bite.

Biting Incident Policy and Procedures

- The bitten child is consoled and the area is washed with soap/water. Ice is applied to reduce any swelling/bruising.
- With a teacher's help, the child who bit helps the hurt child feel better by offering kind words, a hug, or help get the ice/water. (Older children are guided through a conversation about what choices can be made in the future.)
- A written incident report is given to the parents of both children involved when they are picked up that day. (Due to confidentiality, children's names are not used/released.)
- If a child bites two or more times within a 2 week period, parents/emergency contacts will be called to pick up the child. A time will be set up to meet with parents in person to talk through circumstances and next steps.
- The safety and well-being of all children is priority. The child may not return to class until a meeting is scheduled. If the child bites again before the meeting takes place, they may not return until after the meeting and a plan has been agreed upon.
- If biting persists after the initial parent meeting/plan, the "Persistent Inappropriate Behavior" Step 5 of the Behavior Guidance Plan will be followed. If all avenues have been exhausted here and staff feel a child would be better served in another program, the program will assist parents in finding a new program that best meets the needs of the child.

9. Toileting Procedures & Toilet Training Policy

During the school year we know many children will show signs of readiness for toilet training. In order to help you with the transition from diapers to toilet training, we ask that parents help us by following some simple steps.

- Signs of Readiness...
 - Parents will know their child is ready to wear underwear to school when they are able to stay dry for at least two hours.
- Until that time, we ask that children be sent to school in pull-ups.
- Once wearing underwear please...
- Dress your child in easy to remove clothing to help them be successful and independent. Tights, buttons, snaps, zippers and overalls can be frustrating for little handse bathroom halfway through class.
- Have your child use the bathroom upon arrival at The Discovery Center.

• Please let staff know if you would like them to remind your child to use the bathroom halfway through class. The Discovery Center 3 to 5 year old classrooms are not equipped with a changing table, so it is difficult to change a child should they have a bowel movement incident.

10. Toileting Accident Policy

If a Discovery or Kinderstart student has 3 bowel movement or urine accidents at school, within a 2 week period, staff will meet with the parents to discuss a different time of day to attend school that doesn't interfere with their biological clock. If this does not help, the child will need to play at home until independent with the use of the toilet. We look forward to working with you as your child moves toward more independence.

11. Diapering (Infant/Toddler Programs Only)

Children who are in diapers or pull-ups will be checked approximately two times per 2 1/2 hours and will be given attention in between times as needed.

- - Staff will check for wet and soiled diapers or training pants before nap and when a child wakes up from a nap. Diaper
 - changing tables are used exclusively by one designated class/in each room with diapered children.
- The program health consultant carefully oversees our diapering procedures. Only disposable diapers are accepted at our schools.

Emergency Preparedness

Procedures for administering First Aid/CPR staff straining requirements: The directors, teachers, and all staff persons, substitutes and unsupervised volunteers must satisfactorily complete pediatric first aid and in person CPR training prior to having unsupervised direct contact with a child, but not to exceed the first 90 days of employment. Each classroom is equipped with a first aid kit and staff members are instructed as to correct usage of the contents. The Discovery Center conducts monthly fire drills, which are timed and logged. Tornado drills are also practiced and logged April through September.

1. Hazards

- The Discovery Center protects children and adults from hazards including:
- Tripping or falling: floor coverings are secure to keep staff and children from tripping or slipping
- This program excludes baby walkers
- Areas in the building or classroom that have been recently painted, carpeted, tiled, or otherwise renovated are ventilated before they can be used by children.
- Staff supervise all children by sight and sound in all areas with access to water in tubs, pails and water tables.
- Smoke-free facilites and prohibits the use of firearms and other significant hazards that post risks to children/adults.
- Written procedures are in place to protect children and adults from environmental hazards such as hair pollution, lead, and asbestos, according to public health requirements.

The Discovery Center maintains the facilities so they are free from harmful animals, insect pests and poisonous plants. Pesticides and herbicides, if used, are applied according to manufacturer's instructions when children are not at the facility and in a manner that prevents skin contact and inhalation. Integrated Pest Management (IPM) techniques are used for least hazardous means to control pests and unwanted vegetation are used.

2. Missing Child / Unauthorized Pick-Up Policy

- If a teacher is alone, children will be taken with to walk and find assistance.
- If additional staff are available, an adult will be asked to stand at each outside door to watch for the missing child.
- Staff will conduct a thorough search of the building and grounds before police are contacted.
- If a child is not found within five to 10 minutes, the police will be called and parents contacted.

Procedures to Follow if:

- If an unauthorized person attempts to pick up a child the teacher will call the child's
 parent and/or other authorized adult on child's emergency information. The teacher will
 not release child until parent or authorized person has been reached.
- If a person who is incapacitated attempts to pick up a child, the teacher will call the child's parent and/or other authorized adult on child's emergency information. The teacher will not release child until parent or authorized person has come to pick up child safely.
- If a person who is suspected of abuse attempts to pick up a child, the teacher will call the child's parent and/or other authorized adult on child's emergency information. The teacher will not release child until parent or authorized person has come to pick up child safely.
- If no one on the child's emergency contact list picks up a child at the end of the day, a non-emergency police officer will be called to locate child's parents. Based on the situation, the teacher will take guidance from the police policy and protocol. A staff member will remain with the child at the school until police arrive. LADC Administration will be notified in this circumstance to assist contact with emergency individuals specified on child's contact information.

3. Plan for Emergency Shelter/ Natural Disaster

Emergency shelter for children will be provided under the direction of the Director, School Partner Administration in cooperation with local authorities. Classroom teacher or assistant will call 911 will be called if necessary for emergency needs of children and staff.

4. Emergency/Accident Procedure

Every child will participate in periodic fire and tornado drills at school. Parents are encouraged to discuss the experience with the child. In the event of a real disaster, we urge the parents to follow these procedures:

- DO NOT call or come to your child's school or our Main Office. We will contact parents when able.
- Community disasters will be reported on the radio.
- Be assured the center personnel are giving children any necessary care.
- The safest place in a disaster is to remain off the streets and out of the way of any rescue mission.

5. Fire Evacuation

Children will be taken out of the environment by means of the nearest exits and taken to a central meeting spot. Primary exits to outdoors are located throughout each of the buildings. There are also two exits located in each classroom. Fire Department will be contacted: 911.

6. Tornadoes

In case of a tornado emergency, staff will make sure all children are accounted for and move them to the designated shelter areas. The children will be taught to crouch down, head towards the wall with their hands over their heads. Teachers will follow direction from LADC Administration, School Partners and local government agencies for an emergency shelter plan if necessary. Detailed reports will be given to 911 if a tornado occurs and emergency help is needed at the school. Parents, please noteposted map for tornado shelter location for each classroom. Maps are located in classrooms and specific information will be given as needed by your child's teacher.

7. Emergency Closings

Due to broken or frozen water pipes, gas leak, etc... The Discovery Center will follow the local school district announcements made on WCCO radio beginning at 6:30 a.m. or parents will be notified by phone and email.

- **SNOW** The Discovery Center will follow the local public school district or partnership school for all CLOSURE days due to SNOW, due to travel safety for families and staff.
- COLD/ BLIZZARD Any closure days for COLD, The Discovery Center will open regional sites to accommodate childcare needs. Parents will be informed of location(s) and how to RSVP by their site-director.
 - If Blizzard occurs during the school day, communication with parents regarding earlier pick up times will be coordinated between teachers and parents or authorized adult.
 - Teachers will monitor emergency weather recommendations of government agencies and national weather service. Collaboration between Church and School partners will determine school closures.
 - If an emergency shelter is necessary, teachers and LADC administration will follow governmental crisis team and response. Power maintenance will be a consideration in determining school closures.
- COLD WEATHER CHILCARE DAYS will be on a delayed start schedule, to be determined as needed bases. Look to communication from site-directors and lead teachers for the schedule.
 - Building accessibility is at the discretion of the Discovery Center Partner; if the church or school partner decides to close the building due to cold weather, childcare will not be available on site. A regional location for childcare will be planned.



Policy Information for Parents

(Minnesota Rules 9503.0090 subpart 1)

Nondiscrimination Statement

The Lake Area Discovery Center admits students of any race, color, national or ethnic origin to all the rights, privileges, programs and activities generally accorded or made available to students at the schools. It does not discriminate on the basis of race, color, national or ethnic origin in administration of its educational policies, admissions policies, tuition assistance programs, and athletic or other school administered programs.

A. Program Description

Lake Area Discovery Center is a non-profit, Christian-based early childhood program designed for children from 6 License Capacity: (6-15 months= 8 / 16 months-32 months: 14 / 33 months-prekindergarten: 40)
6-15 months: Infant Class; max. capacity of 8 students each / Student: Teacher Ratio= 4:1
16-32 months: Explorers Classes; max. capacity of 14 students each / Student: Teacher Ratio= 7:1
3's/4's years: Discovery Classes; max. capacity of 20 students each / Student: Teacher Ratio= 10:1
4's/5's years: Kinderstart Classes; max. capacity of 20 students each / Student: Teacher Ratio= 10:1

- The Discovery Center is staffed by one licensed teacher and one teacher assistant per the licensing capacity. Core Lead Kinderstart teachers are 4 year-degreed Early Childhood Specialists and/or have MA Education. All staff members are CPR and First Aid certified within 90 days of employment.

B. Daily Schedule: Program open Monday through Friday, 7:00 am-5:30 pm

Extended Day/Wrap-Around Care: AM 1.5-2 hours / 2.5-3 hours PM

Core Class: 6-7.25 hours full-day / 2.5-

- Discovery & Kinderstart (3, 4 5 years old): A hands-on classroom experience. Included in the weekly curriculum is both letter of the week based lessons and theme-based lessons, focusing on Kindergarten readiness skills, one-on-one time with teachers and social experiences.
- Explorers (20-35 months old): A hands-on classroom experience. Included in the weekly curriculum is color, letter and number introduction, one-on-one time with teachers and social experiences.

Daily Schedule Example:

An overview of a typical day: teachers may choose to alter the times and activities due to weather or other factors. 9:00-9:15 am / 12:30-12:45 pm Children Arrive, Wash Hands & Explore Learning Centers

9:15-9:30 am / 12:45-1:00 pm Circle Time (Calendar/Weather/Story)

9:30-10:25 am / 1:00-1:55 pm Learning Centers / Library

10:25-10:35 am / 1:55-2:05 pm Music & Movement / Transition Time

10:35-10:50 am / 2:05-2:20 pm Group A: Snack / Individualized Cooking; Group B: Concept Development 10:50-11:05 am / 2:20-2:35 pm Group A: Concept Development; Group B: Snack / Individualized Cooking 11:05-11:30 am / 2:35-3:00 pm Large Muscle / Playground

11:30 am / 3:00 pm Children Dismissed

* Children who are in pull-ups/diapers are checked at 10:30 am / 2:15 pm (+ individualized attention as needed.) * Explorer Students are in Nap Time 12:00-2:00pm. Resume with Snack and Center Time 2:00-3:00pm

C. Licensure, Mission/Philosophy and Curriculum Model

This program is licensed and will comply with the standards set forth by the Department of Human Service for the state of Minnesota.

- Mission: We, with the early childhood community of the Twin Cities Metro Area, seek to support parents and children through a creative environment that promotes and teaches Christian values, honors diversity, and fosters fellowship within the total community.
- Philosophy: Children entering our programs have already established foundations of their personalities. Future growth stems from these early years. Young children bring themselves, as well as part of their home, to the school as they begin this new experience. Our teachers strive to give children the necessary help to build bridges between their home and school lives and provide them an environment which fosters the child's emotional, social, spiritual, intellectual, and physical development. Emphasis is placed on respect for ourselves, others and our school.

Families are invited to share information about children's culture, religion, home language and family structure with program teachers through the "Family Information Sheet" in the student info packet. This information will be used to develop and maintain positive relationships between teachers and families.

D. Conferences / Learning Assessments

- Discovery, Kinderstart and Explorer Programs

- Conferences will be held twice a year (fall and spring). If an additional conference time is requested, an agreeable time between staff and parents can be scheduled. It is during these conferences that parents are notified as to their children's intellectual, physical, social, emotional and spiritual development and receive written reports.
- Children are assessed on skills and objectives by their primary lead and assistant teachers, both individually and in small groups. Teachers are trained in conducting assessments through program orientation, teacher mentorship and classes through Eager to Learn. (Preschool screening is done outside of the program by the child's districts/counties.)
- •Data Privacy: The Discovery Center obtains and uses information about all children enrolled in order to assist in the planning of their educational program and in accordance with the requirements of the Department of Human Services. Federal and state laws allow parents and guardians to inspect and review all official records, files, and data relating to their child. Access to such information by third parties is limited and controlled in accordance with legal rights of data privacy. Currently, the only others who could potentially access a child's file would include the public health nurse, the DHS licensing agent, and accreditation officials.
- All information regarding the assessment of children will remain confidential and will be stored in a locked office. They are available to review between the hours of 8:30 am and 4:00 pm by parents, teachers, directors and the state licensing agents. No information will be released without parent permission. Any changes in regulations governing access to files and familial rights will be shared.
- The Discovery Center uses the Development Continuum Assessment from The Creative Curriculum. Ongoing observation through classroom play and activities is our primary way of collecting facts and learning as much as possible about each child. To help us remember and use what we learn from our observations, we document what we see on each child's continuum. We also collect samples of child's work samples over time to keep in their portfolios. In addition to sharing this information with parents at conferences, teachers use assessment results to give direction for planning and adjusting lesson plans, better curriculum, improved instructional practices, target professional development for teaching
- staff and adjust program resources.
 The Discovery Center staff encourage and support parents to make the primary decisions about services that their children need and encourage them to advocate to obtain those needed services.

Discovery Center Program Goals

- To provide a safe and stimulating environment that nurtures the natural wonder in each child.
- To create a setting that fosters the child's physical, social, emotional, cultural, spiritual and intellectual development.
- To honor and respect the diversity within each child as well as all of God's creation.

• To facilitate enjoyment of school and model a positive attitude toward learning which will allow them to face future experiences with skill and confidence.

• To acknowledge the parent(s) as the first and most important teacher and to support them on their parenting journey.

Components of the Curriculum Model:

Learning Centers Centers are changed every week and are developed around a particular theme. The following centers are a part of the daily curriculum.

Sensory: sand, water, beans, etc.

Home Living/Dramatic Play: creative, imaginary play.

Writing Table: Eye-hand coordination, pencil grasp, printing

Art: self-expression & creativity.

Computer: technology, shapes, colors, numbers and letters.

Cognitive/Table Toys: Fine motor skills, patterns, number, letter, shape, and color concepts

Blocks: perceptual learning; the exploration of shapes, sizes, eye-hand coordination, balance and math.

Large Motor: practice skills, physical strength, coordination and balance.

Snack/Individualized Cooking: social skills, nutrition, food groups, and math concepts of volume and measuring; cultural traditions.

Books/Language/Literature: language development: letters, numbers, and words.

Conversation Time (PreK): Multi-layered learning, including * listen/sit quietly and understand spoken words, * wait while others are talking, * recognize new vocabulary words, * cooperate and be considerate of others, * learn more about God and God's love and * that their ideas have value.

| Literacy/ Language Book Center Storytime | <u>Fine</u> <u>Motor</u> Sensory, Writing, Game Table | Large Motor Gym, Playground |
|---|--|--|
| Social/ Emotional Housekeeping, Conversation Time | <u>Social</u> <u>Studies</u> Housekeeping, Blocks & Maps, Snack Time | STEM Science Center, Block Play, Computer, Snack/Individual Cooking |
| <u>Art&</u> <u>Music</u> Instruments, Art, Dramatic Play | <u>Spiritual</u> Worship, Storytime, Prayer | Cognitive Game Table, Science Center |

<u>The Creative Curriculum</u>[®], a leading scientifically based, comprehensive curriculum format for children birth to age 5.

- 50 Objectives for Development and Learning in 10 areas.

<u>Handwriting Without Tears</u>[®], uses fun, child-friendly activities to prepare children for writing. It expands their exposure to language, colors, shapes, movement, letters, numbers, counting, and how each relates to writing using music, writing and handwriting activities.

<u>STEM</u> is curriculum enrichment that focuses on experiences in Science, Technology, Engineering and Math throughout all areas of the classroom.

We have created a unique blend of the following models that is the daily operating philosophy on how The Discovery Center interacts with children and families. The components are:

• Bank Street Model is based on theme units which are carried out in interest

areas such as music, art, reading and dramatic play. Teacher-made materials are widely used to meet children's individual needs.

Program Philosophy: We believe strongly in the Bank Street approach. All curriculum webs from a central focus so that children will have greater recall. Our environment is set up in centers so children may choose a wide variety of experiences each day. Our day includes: Art, Science, Dramatic Play, Blocks, Manipulatives, Music, Computer, Cooking, Cognitive Games, Stories, Math, and Large Muscle. The "Letter of the Week" is also part of our weekly schedule.

• High Scope Model is based on Key Experiences. Each day is centered on specific objectives, or "key experiences". To accomplish this goal, High Scope uses a Plan-Do-Review cycle to help children make deliberate, systematic choices in their day.

Program Philosophy: We incorporate the High Scope approach into the daily schedule. Opening Circle Time and Story is the "Plan", Center Time is the "Do", and the Question of the Day at snack is the "Review".

• Early Childhood Family Education (ECFE) is based on the philosophy that the parent is the first and most important teacher. The classrooms are designed to facilitate parent-child interaction through sign-directed centers. The centers are usually theme-based and many of the cognitive games are homemade, which gives parents ideas of activities they can do at home.

Program Philosophy: We believe very strongly that the parent is the first and most important teacher, so our classrooms are set up to invite parents and children to experience the centers together when they arrive at school. Each center contains a sign explaining the objective for parents. A detailed explanation of the activities called "A Peek at Our Week" is emailed out weekly and is available when parents sign-in.

 Montessori Model is based on sound ideas of how children learn. There is a sense of order to their classrooms and children work independently at their own pace. All games are selfcorrecting for immediate feedback.

Program Philosophy: We incorporate Montessori principles through the sense of order that is present in our classroom. All shelves and bins are labeled for children and each classroom contains the same developmental areas. Teachers create cognitive games for each unit which are always self-correcting. This allows children the ability to work at their own pace.

• Christian Emphasis: We believe teachers who have a strong relationship with God and will assist children in building strong relationships with God and others.

Program Philosophy: Children are immersed into a "Spiritual Emphasis" each week through a wide variety of activities. Our lessons always contain daily Christian sonas, prayer before meals. and a modeling of Christian values by the teacher. Once a month the children in Discovery and Kinderstart classes attend "Worship Time" which is a hands-on, Bible-based lesson written and taught by program staff. Pastors and Faith-formation Directors are always welcome to be part of this Worship experience for children.

Birthdays celebrate each child as a special gift from God through a "glitter" blessing to remind them that they are a child of God and sparkle in His love!

Other opportunities include Christmas concerts, and the various Family Nights put on throughout

Developmental Goals and Objectives

(Minnesota Rules, part 9503.0045, subpart 2)

Physical Development: To provide an environment that fosters growth in gross and fine motor development at developmentally age appropriate levels for each child.

Gross Motor

-Develop balance/spatial relationship -Develop confidence/skillw/ playground equipment -Develop eye-hand coordination -Complete cycle of activity **Fine Motor** -Develop skills using classroom tools -Develop success with dressing skills -Eye-hand coordination -Concentration

Activities

-Running, jumping, climbing, hopping, ball play, balance -Develop coordination skills beam, relays, obstacle course, exercises, creative movement, blocks /construction, riding toys, skipping, galloping, circle games, parachute. Activities

-Cutting, pasting, painting, puzzles, stringing, pouring, play dough, dressing boards, coloring/markers, printing/pencil skills, peg work, sewing, manipulatives, scooping, sorting, spooning.

Intellectual Development: To provide an environment that fosters growth in language, math, science, sensorial skills and geography at developmentally age appropriate levels for each individual child.

Math

-Problem solving & creative thinking, math vocabulary, Understand math concepts & processes, recognition of symbols & quantities, Exposure to geometry: concept & vocabulary. Language

- Pre-reading and reading skills, vocabulary, exposure to language concepts, exposure to phonics; develop motor skills for writing. Sensorial

-Size, shape, color, and texture, vocabulary to describe sensorial concepts, develop awareness of environment and materials in their surroundings.

Activities

-Pegs, quantity to symbol 1-5, quantity to symbol 1-10, sandpaper numerals, Geometric solids, sets, processes (add, subtract), money, time, thinking activities, symbols. Activities -Storytelling, flannel boards, puppets, board games, classification, rhyming, matching, sequencing, phonics, letter recognition, reading, printing. Activities Shapes, computer, board games, "what if" ?'s.

Objectives for Emotional Development: To provide an environment that fosters an opportunity for growth in self-esteem.

- Develop a safe, secure and predictable environment.
- Provide a warm, nurturing atmosphere.
- Provide opportunities for children to experience many successes.
- Validate, respect feelings of others.
- Develop an environment where a positive self-concept is nurtured.
 - Group times
 - Story time
 - Free choice
 - Sand/Water play
 - Outside play
 - Creative movement
- Dramatic play
- Blocks, music
- Large muscle
- Sharing opportunities
- Thinking skills.

Objectives for Social Development: To provide an opportunity for each child to develop positive growth in relationship with peers, adults and the environment, and to assist each child's progress through Five Stages of Play:

- 1. Skills in co-cooperation, taking turns, listening, group skills.
- 2. Skills in problem solving in interrelationships.
- 3. Skills in effective communication.
- 4. Role playing / dramatic play
- 5. Develop skills in respect: for self, environment, and others.

•

- Block/building area
- Dramatic play area
- Creative movement
- Free choice
- Large muscle time
- Group time
- Home Living
- Sand and Water play

Service projects

Sharing opportunities

Snack time

Music,

- Stories
- Discussions

Culturally Appropriate Activities to Promote Intellectual, Physical, Social and Emotional Development

- Objectives for social/emotional development:
- -Demonstrate increasing competency in recognizing and describing own emotions.
- **Objectives for Approaches to learning:**
- -Demonstrate ability to complete a task or stay engaged in an experience.
- **Objectives for language/literacy development:**
- Communicate information using home language and/or English
- Objectives for creativity and the arts:
- Participate in art and music experiences
- **Objectives for cognitive development:**
- Uses senses to explore materials and the environment.

Activities --Sing songs -Sing songs/play games related to -Guessing Games ("I spy...") emotions; happy, sad, angry, -Dictated stories scared, etc. faces -Sing a story -Clap in rhythm -Create self-portraits -Reading stories/ Storytelling using-Move to music "I was (happy, sad, etc.) when..." -Create w/ variety of tools, -Paint to music/ different emotionsmaterials and techniques -Collect objects nature hike -Put a puzzle together w/ child -Story time -Child directed manipulation -Play games take turns/ends of sensory objects/ materials -Craft project with 3 steps -Experimentation w/objects Rhyming activity stimulates auditory, olfactory tactile responses

Activities that promote progress in 3, 4, 5 year old's in developmental domains:

Activities are documented using principles of authentic assessment and will be provided for parents to review during conferences in the Fall and Spring via teacher Observation Notes and Work Samples and the Learning Continuum.

SOCIAL/EMOTIONAL:

·Uses words to handle emotions ·Demonstrates ability to count in instead of actions

•Shares and takes turns

·Participates in group play **APPROACHES TO LEARNING:**

·Demonstrates problem solving ability

•Seeks out new experiences Stays on task

LANGUAGE AND LITERACY:

Identifies rhyming words

- •Uses words and sentences
- print concepts
- •Recognizes letters and writes name legibly

CREATIVITY AND THE ARTS:

•Expresses self in creative ways ·Demonstrates an appreciation for art and creativity

sequence Counts objects •Recognizes/duplicates patterns •Sort objects/Identifies shapes Recognizes colors •Understands order/sequence of objects •Uses senses to understand the environment •Knows identifying information (full name/ •Demonstrates understanding of address/phone/parent names) PHYSICAL AND MOTOR **DEVELOPMENT:** ·Able to perform basic large muscle motor activities ·Uses tools for writing, drawing and cutting •Follows basic health and safety rules •Can get dressed/ready independently

COGNITIVE DEVELOPMENT:







Developmental Goals for Toddlers and Twos:

Social/Emotional:

Mobile Infants

-Are active, enthusiastic walk and roll -Enjoy watching other children, begin to imitate -Engage in social referencing, look at faces, recognize emotional expressions, use this information to react to new their emotions. situations and people -Increased mobility gives new strategy for regulating emotions

-Feel more capable and want to control actions and -Become self-aware and effects.

-React with frustration and sometimes anger when things do not go their way.

Toddlers

-More independence is explorers who crawl, cruise, explored as they learn about and responds to the feelings of others and as they gain better control over emotions.

> - Need to practice making own decisions, doing things for themselves and handling

Twos -Increased language skills and vocabulary help to talk about feelings and themselves.

understand adult expectations for their behavior and self-conscious emotions develop.

-Develop empathy and begin to use words to express emotions as well as recognizes and respond appropriately to the emotions of others.

Physical Development:

Mobile Infants

-Skilled at pulling themselves up to stand, using support, and begin walking around objects from this position -Around one year, will begin to take first steps and walk with-out support, stacking blocks and other toys. -The pincer grasp between thumb and index finger becomes more coordinated. Toddlers

-A wide range of gross and fine motor skills have developed; walk, run, hopping and throwing. -Fingers and hands are used to place puzzle pieces, make marks with a crayon, roll, pound, and squeeze playdough and paint.

Twos

--Start to combine various gross motor skills during play and move more easily from running to jumping and climbing. -Begin to coordinate arms and legs to try complicated tasks such as pedaling and steering a tricycle. -Find motor skills advance; scribbling, drawing and stringing large beads.

Language Development:

Mobile Infants

-Able to understand much more than what they can say.

-Begin waving "good-bye" and pointing with their index finger. They can respond to requests and questions by using gestures, sounds and sometimes words. -At 1 year, may begin saying a few recognizable words. -Enjoys looking at pictures in books, which helps to build strong vocabularies.



Toddlers

-Able to listen to and enjoy more complex stories. -Most have at least 50 words in expressive vocabularies by 18 months old. Begin putting two words together to express other thoughts, like, "Daddy go" or "Me do".

Twos

-Continue to increase language skills, ability to listen and ability to speak.

Between ages of 2 and 3 years, vocabulary continues to increase and sentences become more complex.

-Engage in conversations, offering ideas and asking questions.

Cognitive Development:

Mobile Infants

-Show increasing ability to act intentionally, use tools and understand cause and effect. -Often imitates the actions

of others throwing.

Toddlers

-Developing language and memory skills affect aspects of toddler thinking; ie: separation anxiety/understanding people leave and come back.

-Engage in lots of pretend play, exploring daily and special events with social roles.

-Egocentric, believing they can control the world and that everyone thinks and feels as they do.

Twos

-Better able to collect new information and link it to what they already know. -consistent, predictable routines help with understanding of basic concepts about time and order to daily events. - Attention span increases, allowing more complex problem solving and may investigate the cause when something unexpected happens.

E. Health Care Summary and Immunization Record

<u>Health Care Summary</u>: DHS requires that a health care summary be completed by the child's health care provider and be submitted within 30 day of the child's first day of school. Updated forms will be required annually. <u>Immunization</u>: DHS requires that either a child's immunization records or a signed notarized statement of parental objections to immunization be submitted by the child's first day of school.

F. / G. Accident and Illness at School

Minor accident/illness:

- The Discovery Center staff will isolate the sick child and keep them within sight and sound at all times.
- Keep the child lying down on a cot and protected from excessive cold and heat.
- The parent will be notified of the illness, advising them of care given and informing them for the policy for care of children who become il or injured at school. If neither parent is available, the individual listed under the emergency contact on the child's emergency form will be contacted.

Severe accident/illness:

- Staff Provides immediate first aid, called 911, reach parent, the schools emergency care policy on emergency permission release goes into effect. Child will be transport by ambulance, parent or designate will be contacted.
- All Accident reports will be kept on file in the child's permanent file. An analysis of the Accident Log is reviewed
- annually to identify potential hazards. Parents or designate will be contacted.
- All accident reports must be signed by the parent and will be kept on the file in the school's Accident Log and child's permanent file. An analysis of the Accident Log is reviewed annually to identify potential hazards.

Infectious and communicable disease:

If there is exposure to a communicable diseases, parents will be alerted, in writing or by phone, so that they may be aware of the incubation period for the disease, and symptoms should the illness have spread. When a child becomes sick in the classroom, parents will be notified of illness by phone. If exposure to a contagious illness or condition, parents will be informed in writing with information for procedure to inform child's health care professional. Parent will also be informed by teacher if an emergency or injury occurred requiring medical attention. Emergency Information below:

EMERGENCY MEDICAL SOURCE: 911

- White Bear Lake/Stillwater/
 - Mahtomedi/Eagan/Forest Lake:
 - St. John's Northeast– 651-779-4400
 Lakeview Hospital– 651-439-5330
- Minnetonka:
 - Gillette/Minnetonka Clinic- 952-936-0977
- <u>Waconia:</u>
 - Ridgeview Medical Center- 952-442-7850

H. Administration of Medicine

- The Discovery Center staff will administer physician prescribed medicine accompanied by an authorization form completed by the parent.
- Medicines must be stored in the original container with the child's name as well as information on dosage amounts and times. You may request that your pharmacy issue two bottles for the medication so that you will be able to keep some at home and some at the school.
- If over-the-counter medication (such as pain reliever, Cortizone cream, or cough medicine) is to be administered at the school, you must obtain written instructions from your child's physician and also fill out a medicine form.
- Prescriptions can be honored for 2 weeks from the issue date. We need written physician permission to extend administration beyond this time frame.
- For chronic conditions (such as diabetes or asthma) your physician needs to complete a health plan. Associated medications may be given for up to 6 months.
- Medication is stored in the child's classroom in a designated "medicine box" that is stored out of the reach of children, as well as with the signed medication form, individual childcare plan and administration record. Medication and instructions are available for easy access for teacher to include in first aid bag to take along to a re location site in case of emergency, field trip, outside. The first aid bag is kept with teacher at all times, or out of children's reach.

- <u>Wayzata/Edina/Minneapolis:</u>
- Fairview Southdale- 952-924-5000
- <u>Savage:</u>
 - M Health Fairview Ridge 952-892-2000



I. Field Trips

- Discovery & Kinderstart Classes

- Signed permission slips provided by the Lake Area Discovery Center for each child going on a field trip must be on file with the Lead Teacher prior to going on the field trip.
- Parent volunteers for field trips are greatly appreciated and are encouraged to volunteer. AM and PM classes may be combined for some fieldtrips and will use an alternating time schedule for each trip. We will ride a bus to and from field trip locations. Any child who rides with their parent on their own vehicle must also return in this same vehicle. A child who rides the bus must ride to and from the field trip on the bus.

** There is an additional charge for fieldtrips to help cover cost of field trip specialist and bus/transportation. If cost is prohibitive for your child to participate, please contact your lead teacher or office@ladcfamilies.org.

J. Research and Public Relations

If The Discovery Center or any child in our program is involved in any type of experimental research or public relations activity, a signed permission form will be obtained from a parent(s) before it is undertaken, for each occasion. This will be maintained in the child's school records.

K. Snacks/Lunches

- Snacks are served each session (a.m. & p.m.) Snacks and milk is provided by the program.
- Snacks include cereal, crackers, fruit, vegetables, cookies, fruit snacks, raisins, etc, and meet nutritional regulations put out by the USDA's Child & Adult Care Food Program (CACFD).
- A planned snack schedule is sent home monthly with the activity calendar.
- During the school year, The Discovery Center offers daily hot / cold lunch, served from a qualified caterer.
- All food meets the NSLP (National School Lunch Program) guidelines, with fresh and wholesome menus and increased daily fruits and vegetables. Menus to meet dietary, allergy or ethnic needs are available.
- For foods that are known to cause choking (ie: hot dogs, grapes, carrots, chicken nuggets), the teacher will ensure that these items are diced into pieces small enough chewing and swallowing. The program avoids the use of popcorn, hardy candy, nuts and peanut butter in our snacks for young children.

For young children in feeding chairs with trays, staff will need to separate with enough space in-between that food is unreachable by another child. Program has purchased rubber pads for wooden low chairs to lesson the possibility of children pushing chairs on hard surface floors.

Child Meal Pattern Child Care Food Program

Milk 1% Pre School and Toddlers, Whole milk for 1 year olds

- Federal regulations require that each child's lunch consists of items from the four food groups and meets the USDA's CACFP food guidelines. For menu ideas and nutrition information please go to the USDA's website @ www.mypyramid.gov

Notes ¹ unflavored low-fat (1%) or unflavored fat-free (skim) milk for children 2- through 5-years-old, or unflavored low-fat (1%) or flavored low-fat (1%), unflavored fat-free (skim) or flavored fatfree (skim) milk Juice may only be served at one meal or snack per day.⁵ At least one serving per day across all meals and/or snacks must be whole grain-rich. Use the Grain Crediting Chart for CACFP for portion sizes of more grain choices.⁶ Meat and meat alternates may be used to meet the entire grains component at breakfast a maximum of three times per week. One ounce of meat/meat alternate is equal to one ounce equivalent of grains.⁷ Breakfast cereals must contain no more than 6 grams of sugar per dry ounce.⁸ Yogurt must contain no more than 23 grams of sugar per 6 ounces.⁹ One ounce of nuts/seeds provides one ounce meat/meat alternate. Nuts and seeds may meet only one half of the total meat/meat alternate serving and must be combined with another meat/meat alternate at lunch.¹⁰A second different vegetable may be served to meet the entire fruit component.¹¹Only one of the two food components for snack may be a beverage.

Minimum Portion Size

Breakfast.....Ages 1-2 Ages 3-5

| Milk ³ | 4 fuid oz | 6 fuid oz |
|---|-----------|----------------------------|
| Vegetables, fruits or portions of both ⁴ | 1/4 cup | 1/2 cup |
| Cenima ⁵²⁶ | | |
| •Whole grain-rich or enriched bread1/2 oz eq •Whole grain-rich or enriched bread product, such as a bis- cuit,1/2 oz eq roll or muffin | | 1/2 oz eq 1/2 oz eq |
| •Whole grain-rich, enriched or fortified cooked breakfast cereal ⁷ ,1/4 cup cereal grain, rice and/or pasta | | 1/4 cup |
| •Whole grain-rich, enriched or fortified ready-to-eat breakfastcereal (dry, cold)7: | | |
| •Flakes or rounds1/2 cup •Puffed cereal3/4 cup •Granola1/8 cup | | 1/2 cup 3/4 cup 1/8 cup |

Lunck

| Milk ³ | 4 fuid oz | 6 fuid oz |
|---|-------------------------|-------------------------|
| Meat/meat alternate •Lean meat, poultry or fish | 1 oz | 1 1/2 oz |
| •Cheese | 1 oz | 1 1/2 oz |
| | | |
| | | |
| Peanuts, soy nuts, tree nuts or seeds9 Vegetables or 100% vegetable juice4 | 1/2 oz = 50% 1/8 cup | 3/4 oz = 50% 1/4 cup |
| Fruits or 100% fruit juice4,10 | 1/8 cup | 1/4 cup |
| Whole grain-rich or enriched bread | 1/2 oz eq | 1/2 oz eq |
| Whole grain-rich or enriched bread product, such as a biscuit, roll or muffin | 1/2 oz eq | 1/2 oz eq |
| • Whole grain-rich, enriched or fortified cooked breakfast cereal?, cereal grain, rice and/ | 1/4 cup | 1/4 cup |

Snack Serve all three components for a reimbursable meal. 11

Ages 3-5

Ages 1-2

| | 4 fuid oz 4 fuid oz |
|---|--|
| Meat/meat alternate •Lean meat, poultry or fish •Tofu, soy product or alternate protein prod- uct •Cheese •Cottage cheese •Large egg •Cooked dry beans or peas •Peanut butter or soy nut butter or other nut or seed butters •Yogurt, regular or soy, plain or flavored, sweetened or un- | 1/2 oz 1/2 oz 1 oz 1/8 cup |
| Peanuts, soy nuts, tree nuts or seeds | 1/2 oz 1/2 oz |
| Grains5 •Whole grain-rich or enriched bread •Whole grain-rich or enriched bread product, such as a biscuit, roll or muffin | 1/2 oz eq 1/2 oz eq 1 oz |
| Whole grain-rich, enriched or fortified ready-to-eat breakfastcereal (dry, cold)7: •Flakes or rounds •Puffed cereal •Granola | 1/2 cup 1/2 cup cup 1/4 cup 1/8 cup 1/8 |

L. Behavior Guidance Plan

(MN Rules, part 9503.0055, subparts 1-6)

The Discovery Center promotes a positive approach to managing the behavior of all children. All behavior guidance methods used are tailored to the developmental level of the children that the program is licensed to serve. These policies and procedures are in place to protect the safety of all children and staff and the goal is to limit or eliminate the use of suspension, expulsion and other exclusionary measures.



The following techniques are implemented by Discovery Center staff as a positive model of acceptable behavior.

- <u>Prevention:</u> A well-designed environment prevents frustration, interruptions, and hazards. We strive to maintain stimulating classrooms so that the children can be engaged in productive and positive activities.
- <u>Positive Redirection</u>: This technique involves redirecting unacceptable behavior to an acceptable alternative. We will recognize children for their appropriate behavior and successful interactions.
- <u>Modeling:</u> Teacher and peer-modeled appropriate behavior is provided to help the children pattern positive responses. When needed, staff will demonstrate such things as "gentle touches" to make an impression on children.
- <u>Boundaries:</u> The Discovery Center has clear and simple rules in each classroom. Such guidelines as "walking feet, inside voices, listening ears and gentle touches" help the children to achieve acceptable standards.
- <u>Problem-solving:</u> We appeal to the child's growing intellectual and moral reasoning by using natural and logical consequences. Asking questions often helps a child to develop correct responses. We regularly remind the children to "use their words" to resolve issues.

Children are in the process of learning appropriate behavior. They are constantly experimenting with different types of actions, and are looking for direction and limits. Our methods include recognition and encouragement of appropriate behavior as often as possible.

When inappropriate behavior becomes apparent, the following <u>FIVE STEP BEHAVIOR GUIDANCE PLAN</u> is carried out by staff in order to insure safety of all the children and staff.

- STEP ONE- TEACHER PRESENCE
- Teacher may need to stand near, look at, put hand on shoulder, etc. to show a child their behavior is not acceptable.
- STEP TWO_REDIRECTION
- Teacher leads child to new activity to avoid conflict; may separate from toy, etc.
- STEP THREE—PROBLEM SOLVING WITH CHILD
- Teacher helps child to solve problem, think of alternative solutions, models words to use instead of physical reaction, lets child voice their feelings, and acknowledges other feelings, etc.
- STEP FOUR—NATURAL AND LOGICAL CONSEQUENCES
- Teacher calls upon the child to assist in remedying the situation. (i.e., after a child knocks over another's toy blocks purposely, that child would be asked to help pick them up, etc.)
- All consequences for unacceptable behavior are immediate and relate to the observed inappropriate behavior.
- STEP FIVE—SEPARATION FROM THE GROUP
- No child will be separated from the group unless the following has occurred:
- Less intrusive methods, as listed in Steps 1 through 4, of guiding the child's behavior have been tried and were ineffective.
- The child's behavior threatens the well-being of the child or other children in the group.

(Exclusionary measures are not considered until all possible interventions have been exhausted, and there is agreement that seclusion is the best interest of the child.)

A child who requires separation must

- Be within an unenclosed part of the classroom where the child can be continuously seen and heard by a staff member.
- Have the return to the group contingent on the child's stopping or bringing under control the behavior that precipitated the separation and
- Be returned to the group as soon as the behavior that precipitated the separation abates or stops.

SEPARATION REPORT: All separation from the group is documented on the Daily Log and include the following:

- The child's name; staff person's name; time; date
- Information indicating that less intrusive methods were used to guide the child's behavior;
- How the child's behavior continued to threaten the well-being of the child or other children in care; If a child is separated from the group three or more times in one day, the child's parent will be notified and the parent notification will be indicated in the Daily Separation Log

If a child is separated five or more times in one week, eight times or more in two weeks, the procedures under "Persistent Inappropriate Behavior" will be followed.

PROHIBITED ACTIONS: The Discovery Center prohibits the following actions by or at direction of staff.

- <u>No child will be subjected</u> <u>to corporal punishment</u>, which includes but is not limited to....
 - Rough Handling
 - Slapping; Shoving
 - Kicking
 - Hitting
 - Biting
 - Ear Pulling
 - Pinching
 - Shaking

- No child will be subjected to emotional stress,
 - which incudes but is not limited to...
 - Name Calling; Ostracism; Shaming; Spanking
 - Using language that threatens, humiliates or frightens the child
 Making derogatory remarks about a child or child's family
 - Punished for lapses in toilet habits
 - Food, light, warmth, clothing or medical care withheld as punishment for unacceptable behavior
 - No physical restraints will be used, other than to hold a chil din an effort to protect them from hurting themselves or others.
 - No mechanical restraints will be used on a child, such as tying
 - Separated from the group, except as outlined in Step Five, "Separation from the Group"

PERSISTENT INAPPROPRIATE BEHAVIOR

If a child is consistently showing unacceptable behavior the following steps will be taken:

- 1. The persistent unacceptable behavior will be observed/recorded by the teaching team along with written documentation on how the teachers responded to the behavior. This documentation is kept in the child's file.
- 2. Staff will inform the Site Director of the inappropriate behavior, their observations, documentation and response to the behavior. The Site Director will give feedback and offer suggestions to staff on other ways to handle the behavior.
- 3. If the teachers and Site Director feel the behavior is not diminishing after implementing the Behavior Guidance Plan or if a child has been separated from the group more than 3 times in one day or 5 or more times in one week, the child's parents will be notified and the parent notification will be indicated in the Separation Log.
- 4. A meeting will be set up with the child's parents, the teaching team and Site Director. If needed, other professionals will be consulted ie: District Early Childhood Special Education; Private Psychologist, Health Care Professional or the Wilder Foundation. If all avenues have been exhausted here and the staff feels a child would be better served in another program, staff will assist parents in finding a new program that best meets the needs of the child.

Manual Restraint / Physical Hold: We promote the rights of children served and strive to protect their health and safety during the "Emergency use of physical hold"; using a physical hold when a child poses an imminent risk of physical harm to self or others and it is the least restrictive intervention that would achieve safety. (Property damage, verbal aggression, or a child's refusal to receive or participate programming on their own do not

constitute an emergency.)

- <u>Positive strategies and techniques required first</u>; The following must first be used to attempt to de-escalate a child's behavior before it poses an imminent risk of physical harm to self/others:
 - a. Follow the first 5 Steps of the Program Behavior Guidance Plan (Teacher Presence/Redirection/Problem Solving/Natural and Logical Consequences)

b. Other examples that could be used include:

- Reinforce appropriate behavior
- Offer choices to the person, including activities that are relaxing and enjoyable;
- Use positive verbal guidance and feedback;
- Actively listen to a child and validate their feelings;
- Speak calmly with reassuring words, consider volume, tone, and non-verbal communication;
- Simplify a task or routine, or discontinue until the child is calm.

• <u>Physical contact or instructional techniques must use the least restrictive alternative possible</u> to meet the needs of the child. The following is allowed on an emergency basis when a child's conduct poses an imminent risk of physical harm to self or others and less restrictive strategies have not achieved safety: (Manual restraint/physical hold is discontinued as soon as the behavior ceases.)

- **Physical escort**; physical intervention or contact used as a behavior management technique to guide or carry a child to safety or away from an unsafe or potentially harmful and escalating situation.
- One staff person arm restraint in standing or seated position
- <u>An Behavior Update Report Form</u> is completed after use of a physical hold and includes the names of staff and child involved in the incident, including the positive/alternative measures from the Behavior Guidance Plan that were attempted to de-escalate the incident and maintain safety and identifying when/how/how long the alternative measures were attempted before the physical hold was implemented. (If possible, an observing staff member should fill out the form and description.)
 - The Behavior Update Report Form should be shared with and signed by the students' parents and filed in the students' file and the Site Director should be notified.



M. Pet Policy

Pets may be brought to "Show and Tell" at the Discovery Center only if:

- Animals appear to be in good health
- Have documentation to show that the animals are fully immunized (if the animal should be protected) and that the animal is suitable for contact with children.

The Discovery Center staff will supervise all interactions between children and animals and instruct children on safe behavior and will make sure that any child who is allergic to a type of animal is not exposed. **Due to risk of salmonella poisoning, we refrain from using reptiles as room pets.**

N. Parents are free to visit the center anytime during the hours of operation.

Parents may also review the Child Care Program Plan and Parent Handbook anytime by calling our Main Office #651-762-7884. If parents have any questions or comments concerning the program that haven't been answered by site director/teaching staff, they are welcome to call DHS/Licensing (information below).

O. Department of Human Services, Licensing Division #651-431-6500

P. Nap & Rest Program Policy (MN Rules, part 9503.0050 Minnesota Statutes, sections 245A.1435, 245A.146)

Staff position themselves to always hear and see any sleeping or at-rest children, including when staff are engaged with other children who are awake.

• <u>QUIET / REST TIME POLICY- 3, 4, 5 YEAR OLDS</u>

- Children who attend all day have a half-hour Quiet/Rest Time following lunch. This is an opportunity for older preschool children to rest their bodies before starting the afternoon programming. (Parents have chosen not to request a nap for their child during the day.)
- Children in Quiet/Rest Time will have the option of choosing a restful activity on a carpet square or mat, engaged in a quiet/rest activity.
 - Quiet/Rest Activities vary daily and may include: reading books, listening to stories, using a "Quiet-Time Bag" with small manipulatives, puzzles, games or watching an educational movie.
 - Lights/Partial Lights are on in the room; Quiet/Rest Time Rooms are not dark. Children are seated, not lying down.
- If a child lays down and falls asleep/wants to nap during this time they will be provided a cot to lay on. If the child falls asleep, they will be allowed to sleep past the allocated 30 minutes until they wake up on their own. A child who is not asleep will not be required to remain on a mat/cot longer than 30 minutes.
- A floor mat map is followed to place children's mat/cot in quiet areas, physically separated from children who are engaged in an activity that will disrupt a napping or resting child.
- Mats/Cots are placed clear of aisles, allowing unimpeded access for both adults and children on at least one side of each piece of napping and resting equipment. Mats/Cots must be placed directly on the floor and are never stacked when in use. If bedding is used, separated bedding is used for each child and is washed weekly and when soiled or wet. Blankets, if used, are washed weekly and when soiled or wet.

<u>NAP TIME POLICY FOR TODDLERS (EXPLORERS CLASSES)</u>

- Toddlers who attend The Discovery Center all day have nap time for 2 hours following lunch time. Children may sleep longer than 2 hours if requested by the parents.
- A floor cot map is followed to place children's cot in quiet areas, physically separated from children who are engaged in an activity that will disrupt a napping or resting child.
- Cots are placed clear of aisles, allowing unimpeded access for both adults and children on at least one side of each piece of napping and resting equipment. Cots must be placed directly on the floor and are never stacked when in use. If bedding is used, separated bedding is used for each child and is washed weekly and when soiled or wet. Blankets, if used, are washed or dry-cleaned weekly and when soiled/wet.
- Children are welcome to bring special blankets, stuffed animals, pacifiers, or other comfort items from home. Separate bedding for each child is provided by parent and washed weekly by parent or more often when soiled or wet. Soiled or wet blankets, clothing is bagged and sent home to parent.
- Children who have completed a nap or rested quietly for 30 minutes WILL NOT be required to remain on a cot or in a crib or bed.
- No soft items are allowed in infant crib/sleep equipment (ie: blankets, pillows, stuffed toys, etc.)
- A light source (lamp or overhead) will be on in a classroom at all times, regardless of rest/nap times.

Q. Communicating Concerns, Suggestions or Grievances

(MN Statutes, section 245A.04, subdivision1, (d)

A parent(s) / guardian's suggestions and concerns are considered valid and will be addressed. Your ideas and feedback help us make continual improvements to our program. We will work with you in resolving problems that may arise. In order to address concerns and suggestions at the most appropriate and effective level, we suggest the following:

- Parent(s) / guardian should direct any concerns by speaking or scheduling a conference with the Lead Teacher.
- If issues are not resolved (within one week), or you have additional concerns, parent/guardians are encouraged to contact the Site Director for more information or help. If the Lead Teacher is also the Site Director, parent/guardians are invited to contact the Executive Director via office@ladcfamilies.org with additional concerns.
- Continued issues not resolved within two weeks will result in a sit-down/in-person meeting with the lead teacher, site director and/or program or executive director.

The Discovery Center staff encourage parents to raise concerns so that staff can work collaboratively with them to find mutually satisfying solutions to then be incorporated into classroom practice.

R. Mandated Reporting of Maltreatment of Minors Policy

(MN Statutes, sections 245A.145, subdivision 1/245A.66, subdivision 1)

Parents will be sent a form upon registration and given anytime per request to the teacher, staff and LADC Main Office. https://edocs.dhs.state.mn.us/lfserver/Public/DHS-7634A-ENG

1. Who Should Report Child Abuse and Neglect

- Any person may voluntarily report abuse or neglect.
 - If you work with children in a licensed facility, you are legally required or mandated to report and cannot shift the responsibility of reporting to your supervisor or to anyone else at your licensed facility.
 - If you know or have reason to believe a child is being or has been neglected or physically or sexually abused within the preceding three years you must immediately (within 24 hours) make a report to an outside agency.

1. <u>Where to Report</u> If you know or suspect that a child is in immediate danger, call 911.

- All reports concerning suspected abuse or neglect of children occurring in a licensed facility should be made to the Department of Human Services, Licensing Division's Maltreatment Intake line at #651-431-6600.
- Reports regarding incidents of suspected abuse or neglect of children occurring within a family or in the community should be made to the local county social services agency or local law enforcement.
 - Ramsey County: Non-Emergency #651-266-4444 / Social Services: #651-266-8500
 - Washington County: Non-Emergency #651-430-6457 / Social Services: #651-430-6455
 - Carver County: Non-Emergency #952-448-4200 / Social Services: #952-361-1600
 - Hennepin County: Non-Emergency #612-370-3879 / Social Services: #612-348-3552
 - Scott County Non- Emergency #952-445-1411 / Social Services # 952-496-8686
 - MN State Child Protection/Maltreatment #651-431-6600
- If your report does not involve possible abuse or neglect, but does involve possible violations of MN Statutes or Rules that govern the facility, you should call the Department of Human Services, Licensing Division, at 651-431-6500

3. Retaliation Prohibited

• Lake Area Discovery Center shall not retaliate against the mandated reporter for reports made in good faith or against a child with respect to whom the report is made. The Reporting of Maltreatment of Minors act contains specific@provisions regarding civil actions that can be initiated by mandated reporters who believe that retaliation has occurred.

4. Failure to Report

• A mandated reporter who knows or has reason to believe a child is or has been neglected or physically or sexually abused and fails to report is guilty of a misdemeanor. In addition, a mandated reporter who fails to report maltreatment@that is found to be serious or recurring maltreatment may be disqualified from the employment in positions allowing@direct contact with persons receiving services from programs licensed by the Department of Human Services and by the Minnesota Department of Health, and unlicensed Personal Care Provider Organizations.

5. Internal Suspected Maltreatment

• In the event of an internal or external report of alleged or suspected maltreatment on a program employee, the employee will be supervised at all times while on-site until the Internal Review is completed. After completion of the Internal Review any additional actions will follow the Corrective Action Plan if needed.

Thank you for choosing The Discovery Center!

If you have any questions about the contents of the Parent Handbook, Student Account or Classroom/Program, please call or email the Lake Area Discovery Center Main Office 651-762-7884 / mainoffice@ladcfamilies.org

